

ASQ services SA, an international firm founded in 1999 in Sion, Switzerland

Analysis
Statistics
Quality



**Process
improvement
and optimisation**

Our customers operate processes with high added value

Our advice and the solutions we offer you help to increase further this added value

Process Improvement & Optimisation

• Strategic

- Analysis and formation of concepts
- Identifying/defining performance measures
- Effectively displaying performance indicators



• Operational

- Ordering and analysis of the data
- Installing SPC and TPM
- Development of specific algorithms



• Support

- Advice and consulting
- Courses and training (DOE, ...)





Process improvement and optimisation

**ROI
Payback**

- Re-centring on the task
- Increasing profitability
- Cutting costs
- Reducing resource consumption (electricity, water, steam)



ASQ services SA specialises in information engineering. We work on our customer's process data:

- Preparing the data (**filtering, ordering, arranging**)
- Analysing the data
- Highlighting relevant information

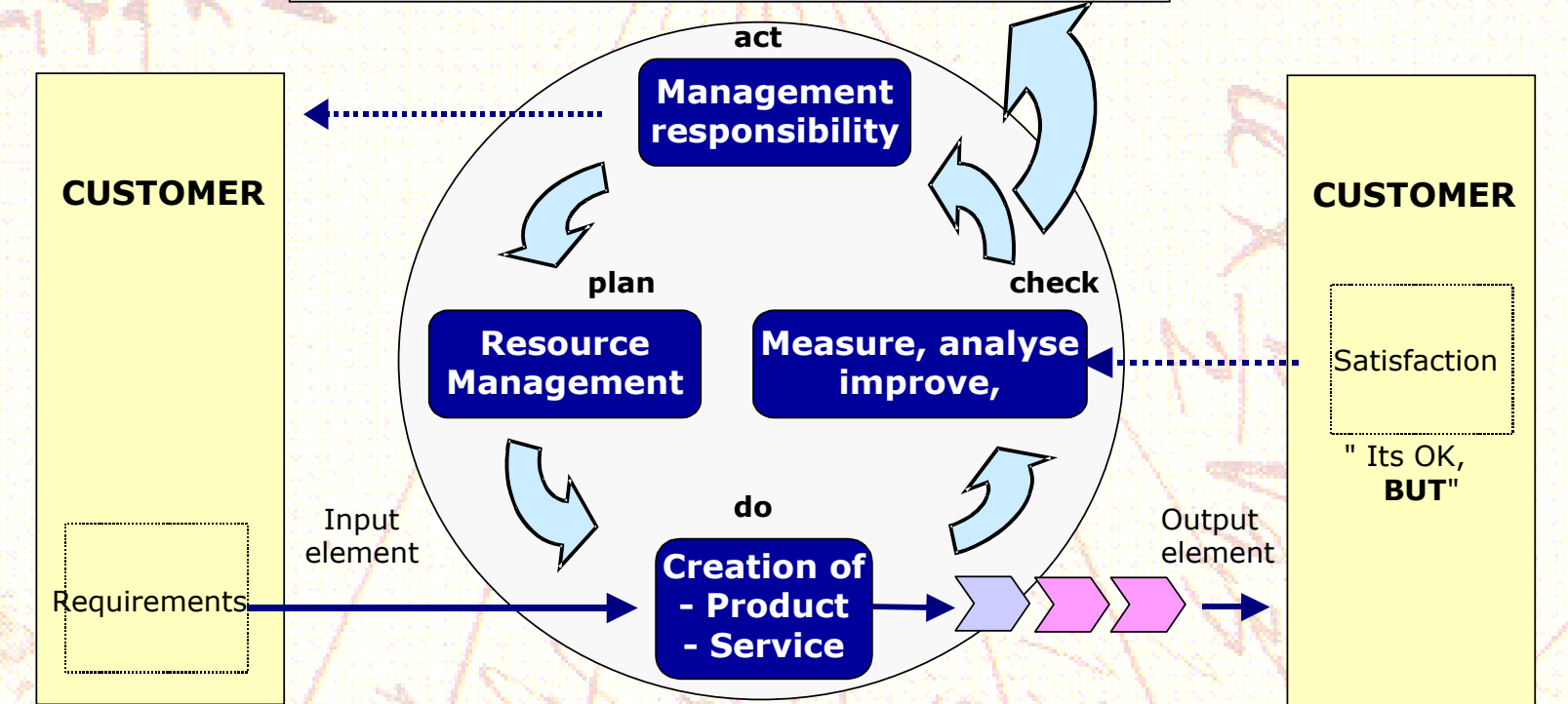
This brings to the customer a better understanding of how well his process is performing.

Given this, he himself will know how best to improve his process.



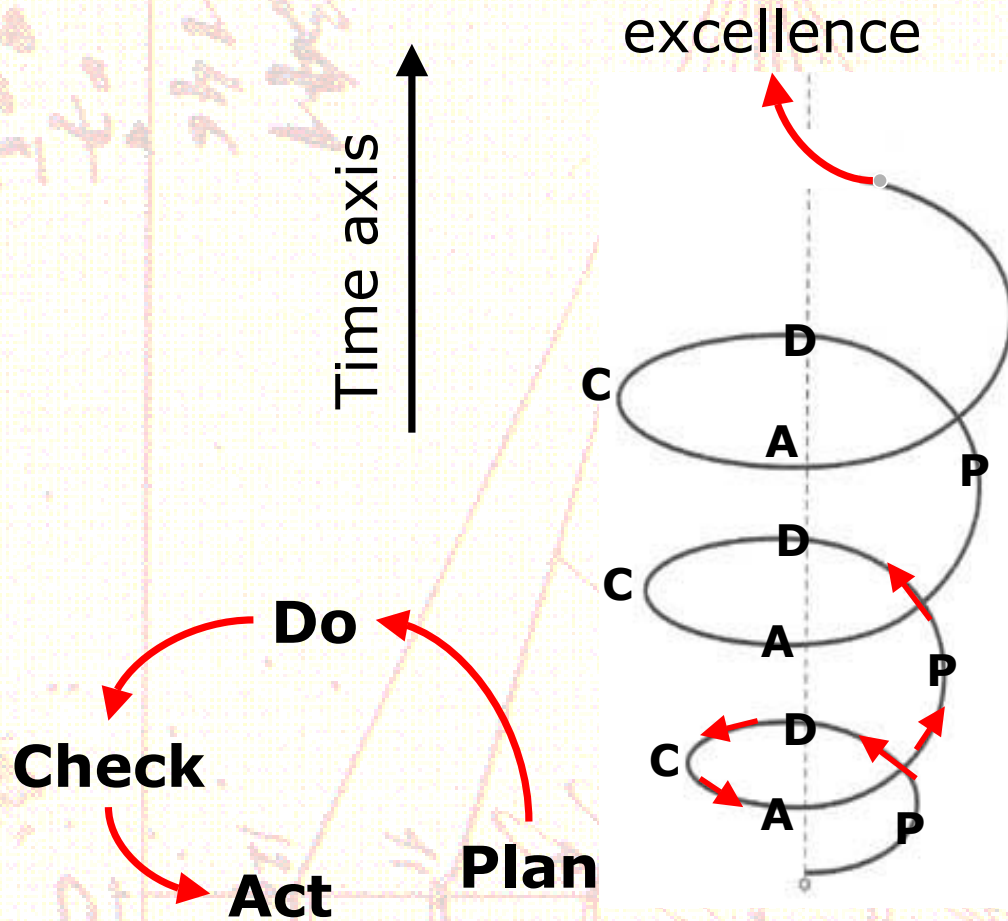
Methodology

CONTINUOUS IMPROVEMENT OF THE QUALITY MANAGEMENT SYSTEM

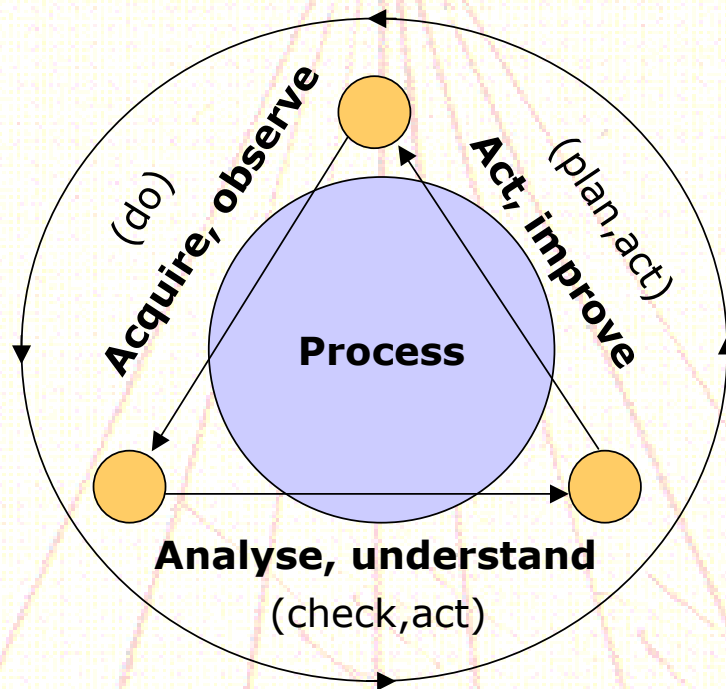


According to ISO 9001 : 2000, modified

Legend :  Value-adding activity  Information flow



*The spiral
up to
excellence*



Cercle de l'amélioration continue

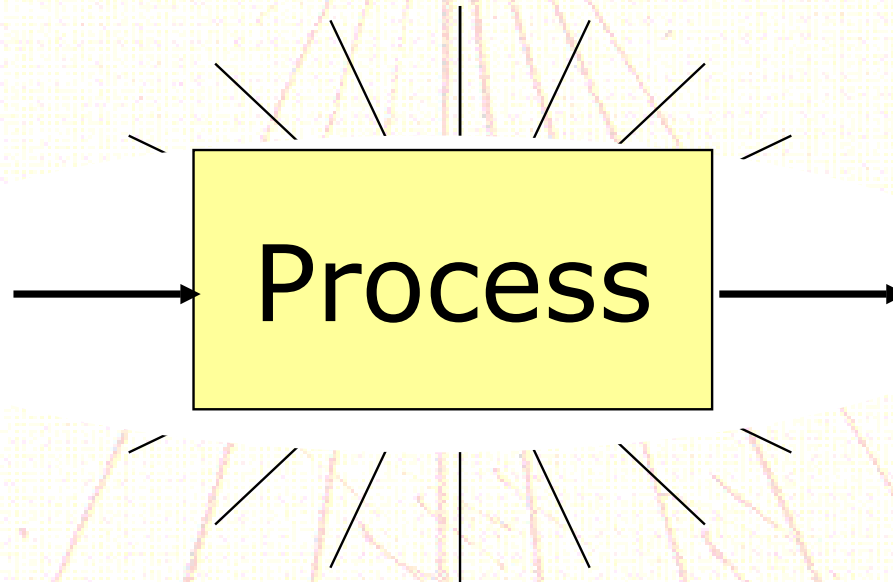
AAA Vision :

- Acquire
- Analyse
- Act

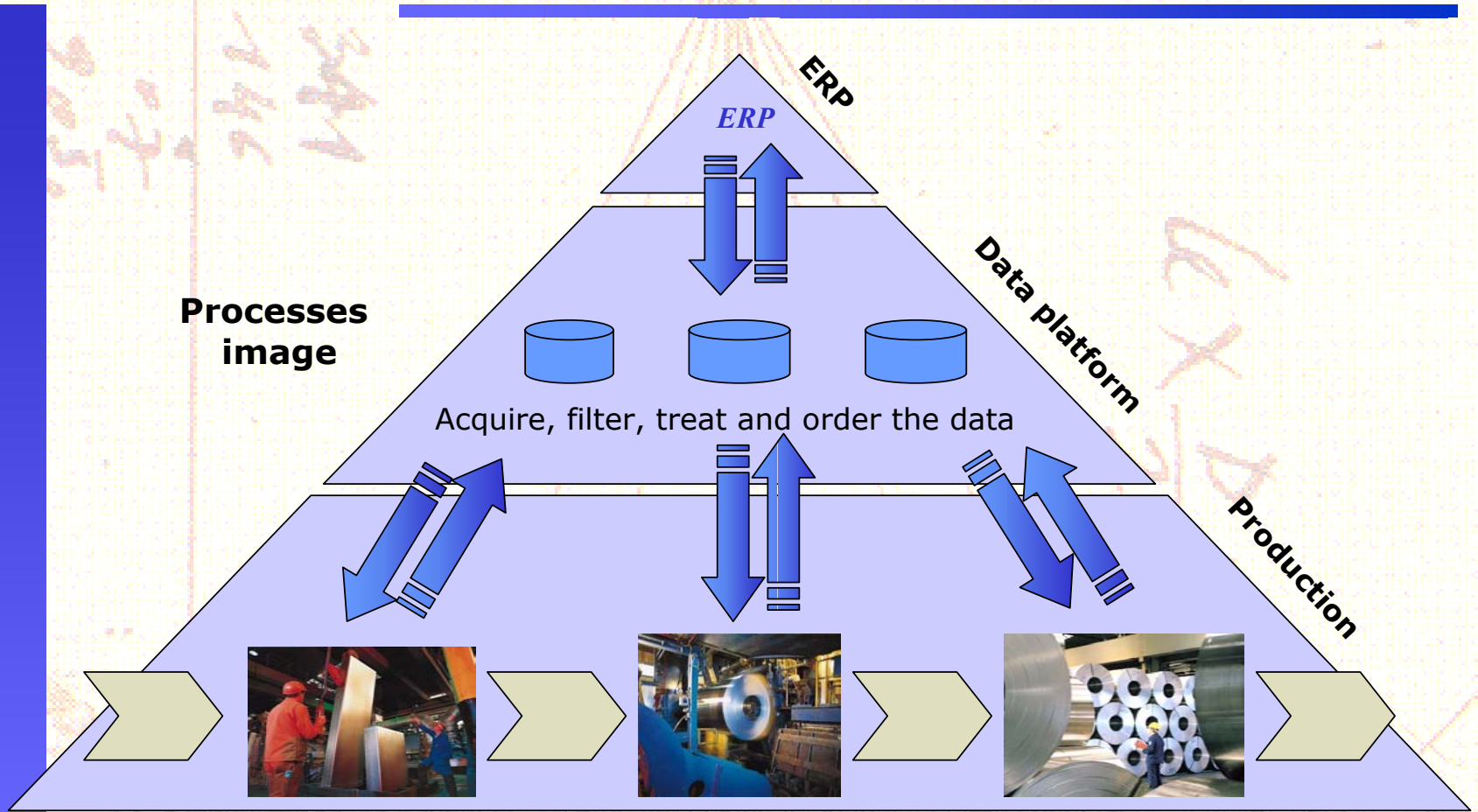
Practical implementation

Know how to "listen to" the process

**Every process contains and can provide information.
Let's use it to understand and improve your processes.**



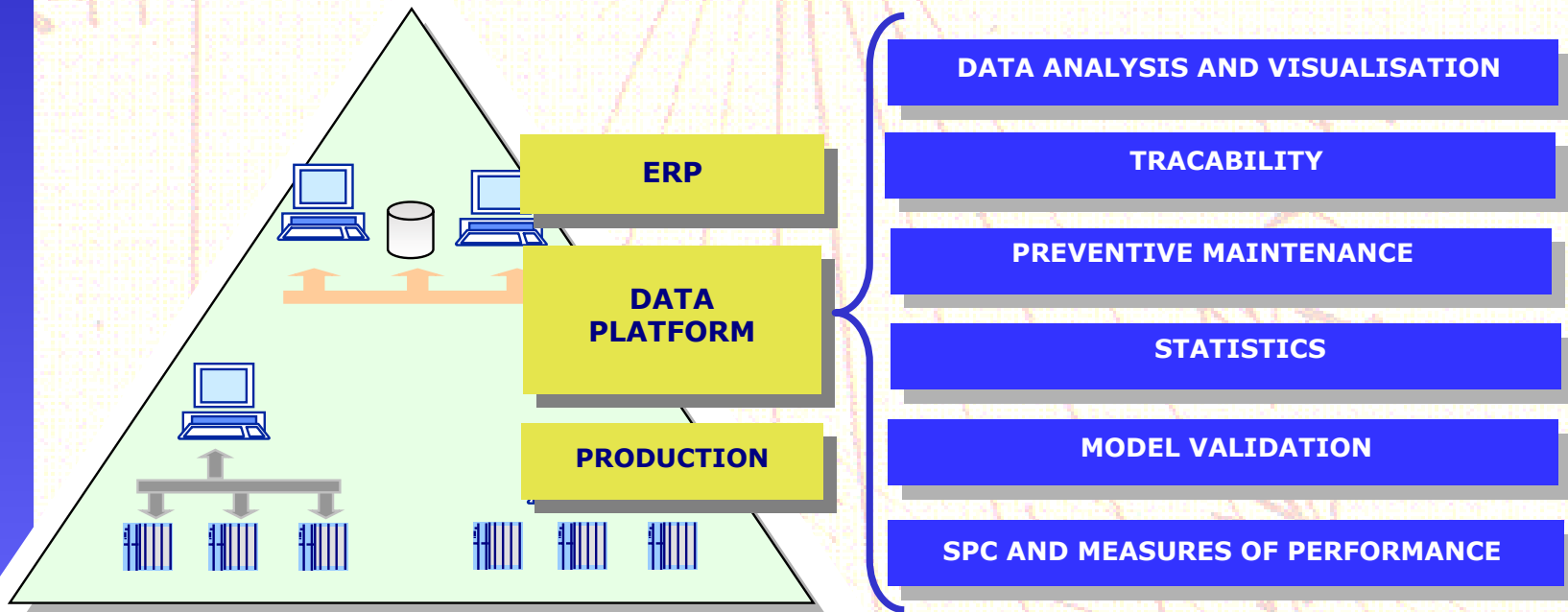
**Your processes are central to the success of your firm.
The strength of your firm resides in your processes know-how.**



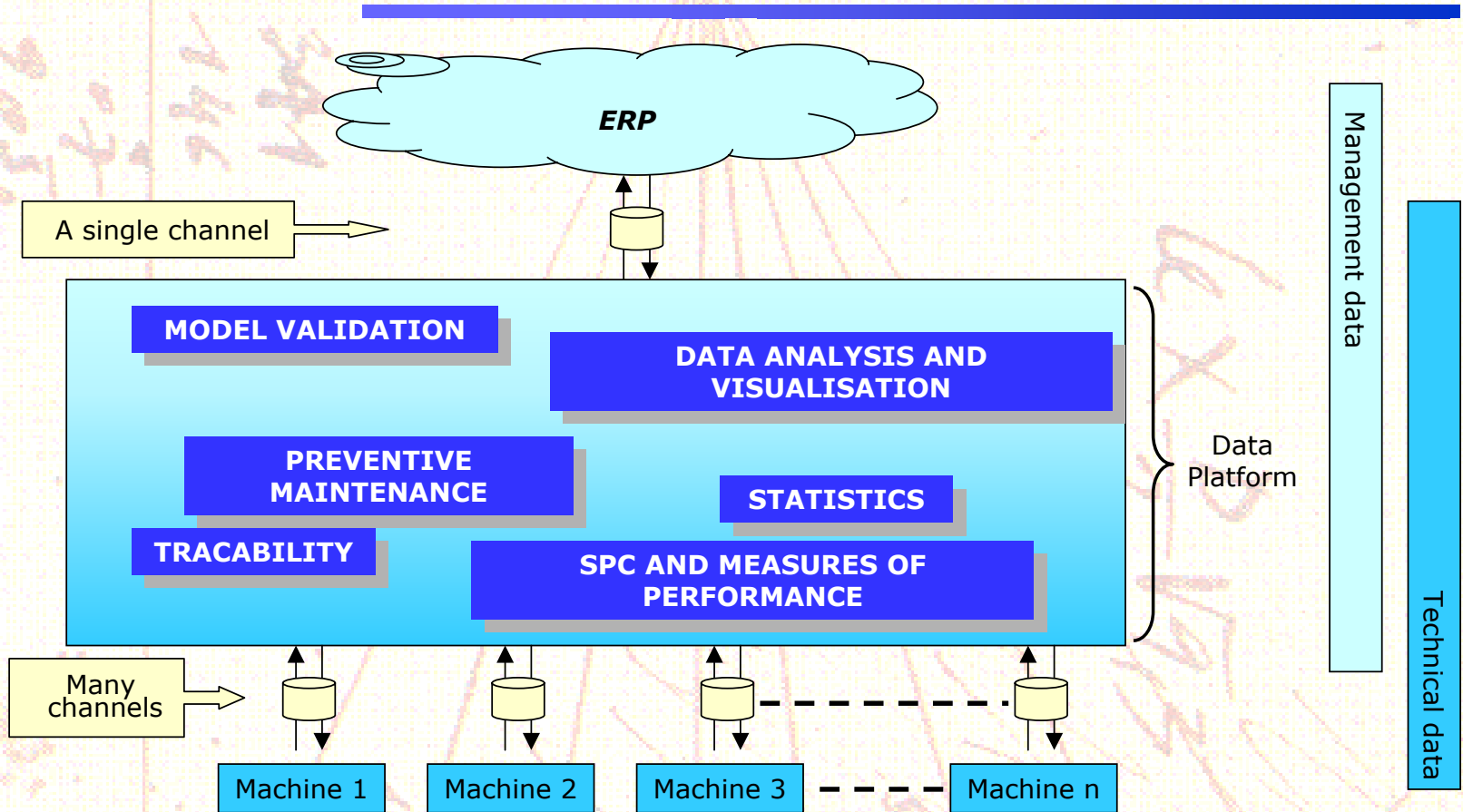
**Processes
image**

Data platform

Production



Responding to the need for information





Conclusions

- Re-centring on the task / putting know-how to work
- Having the right information at the right time
- Boosting productivity and cutting costs
- Reduce the administrative burden

- Process data contain valuable information.
- They form part of your firm's know-how.
- ASQ services can help you to put these data to work.

ASQ services SA
CP 4013 CH - 1950 Sion 4

tel ++ 41 (0) 27 323 76 23

fax ++ 41 (0) 27 323 76 56

e-mail info@asq.ch

web <http://www.asq.ch>